



OASES CORE



OASES CORE provides the essential system components that allow operation and integration of OASES functional modules. This includes post-implementation support and development services to ensure long-term effective use of the system. At the heart of the OASES product is an industry leading Oracle® database, which provides confidence that data entered into the system will be safely stored and access can be achieved by both OASES and many other applications if required, through standard interfaces.

CORE COMPONENTS

- OASES Operating Systems
- Security Management
- Database
- Help System
- Support Systems
- System Development

OASES functional modules are designed to plug in to the CORE and provide a flexible and cost-effective framework that allows users to 'design' the perfect system and configuration for their operation. As the CORE includes all database, operating systems, interfaces and applications required to operate

OASES, users have a single-point of support for system support queries and issues.

OASES FUNCTIONAL MODULES

These can be selected in any order or combination and the CORE design seamlessly integrates these into a complete system.

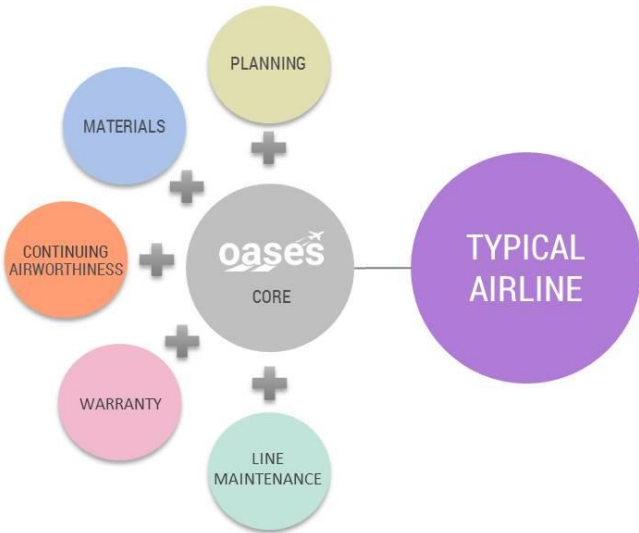
- Continuing Airworthiness
- Planning
- Production
- Line Maintenance
- Materials
- Commercial Management

SYSTEM SECURITY AND ADMINISTRATION

Administrators can easily manage user accounts, associated rights and security permissions and can redesign and re-label user menus. Security groups (roles) and policies may also be defined and offer flexible control for granting, rescinding or amending user or role permissions. OASES has many security features built into it to ensure that only authorised



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SUPPORT

A Full support system is provided to ensure effective use of the system by all OASES users. Dedicated teams based in the UK, India and Australia, supported by distributor teams in Moscow and Singapore provide a customer support network with 24/7 capability. Clients have access to the 'OASES Servicedesk' application which allows them to raise 'tickets' and then track these online until they are resolved. Clients can customise their servicedesk dashboard to provide full visibility of all Support related issues..

A customer account management system controls all contact with clients and dedicated customer account managers are tasked with ensuring effective use of the system for each client.

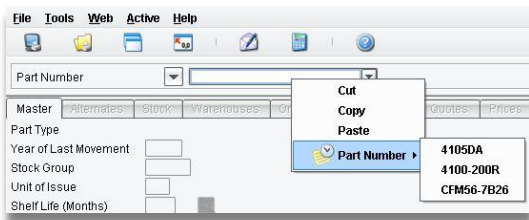
OASES USER GROUP

All OASES clients are invited to take part in the OASES User Group free of charge. The group meets regularly to guide and set priorities for the development of the product. This ensures that there is real user input into both the development topics and the schedule for improvements. In this way users guide the product to ensure it keeps pace with industry developments and remains relevant and "best in class".

access is allowed to the system. In addition the system can be managed to allow various customer defined profiles to be set-up according to a user's job function. This means only those people who are qualified and trained in a function can access it and modify data in that area

NAVIGATOR

The OASES Navigator allows users to move easily to any function and these can be automatically included in a user-specific 'favourites' menu. OASES remembers session entries in all input fields making recall of part numbers, registrations etc. very easy and intuitive.



All relevant changes to the database are written to a transaction log containing details of the change, user ID, date, time and location making audit of the system quick and simple.

